
Offer and Prices

Unless otherwise stated in the offer, the offer is valid for 14 days from the date of issuance. The offer applies, as a starting point, to delivery in the latest versions of common browsers. Agreements beyond the offer or order confirmation are only binding after written confirmation from Haug-IT ApS. Unless otherwise specified, all prices are in Danish kroner excluding VAT and other taxes. Travel is invoiced at DKK 5 per km, and accommodation and ferry/flight expenses are invoiced separately.

Delivery Time

Delivery times from Haug-IT ApS are calculated from the receipt of all production parts and information in accordance with Haug-IT ApS's specifications. If the customer has not timely fulfilled the agreements or has otherwise delayed the delivery, Haug-IT ApS is entitled to extend the delivery time by a reasonable period or to cancel the agreement. Haug-IT ApS assumes responsibility for delayed delivery only if there is a written agreement to that effect.

Invoicing and Payment

Invoicing terms are outlined in the offer. Unless otherwise agreed in writing, payment terms are 8 days net cash from the invoice date.

Credit Limit and Security

If credit is granted, Haug-IT ApS is entitled to request necessary security and obtain the necessary credit rating information. If the assessment result is unsatisfactory, Haug-IT ApS is at any time entitled to withdraw from the order without legal or financial consequences for Haug-IT ApS.

Delivered goods remain the property of Haug-IT ApS until fully paid.

Responsibility and GDPR

Haug-IT only retains relevant data (emails, documents) for customers to the extent necessary for cooperation and financial purposes. Haug-IT acts solely as an advisor to customers. Hosting of servers, websites, and email, etc., is done by suppliers on behalf of customers. Customers have access to this data at all times and can edit it themselves, making Haug-IT only an advisor.

It is the customer's responsibility to insure all material delivered to Haug-IT ApS, as the storage of original material, etc., is at the customer's risk.

Haug-IT ApS is in no case liable for loss of operation, lost earnings, or any other direct or indirect consequential loss.

If the customer can prove that the delivered product does not meet the agreed specifications upon delivery, Haug-IT ApS is obligated to provide a flawless product, but otherwise has no liability.

Haug-IT ApS disclaims any responsibility for content of illegal or offensive nature in the material provided by the customer.

Haug-IT ApS reserves the right to refuse or cease production of materials found to contain illegal or offensive material. Haug-IT ApS is not responsible for errors that the customer has not corrected in writing in proof or trial prints.

Haug-IT ApS reserves the right to price changes from any subcontractors for both one-time and ongoing expenses.

Complaints

If the delivery is incomplete or defective, the customer is obliged to immediately file a written complaint. Failure to complain, or late complaints, deprive the customer of the right to assert the defect.

Haug-IT ApS is entitled to remedy a defect if this can be done within a reasonable time.

Copyright

It is the customer's responsibility to ensure all copyrights and copying rights for all materials covered by the order.

Haug-IT ApS disclaims any responsibility for any consequences arising from the customer not having the necessary rights to the material provided to Haug-IT ApS for reproduction. The customer declares to indemnify Haug-IT ApS from any claims that may be made against Haug-IT ApS as a result of the reproduction of orders given by the customer.

Unless otherwise agreed, Haug-IT ApS retains the copyright to self-developed programs and source codes.

Legal Deposit

By law of July 10, 1997, multimedia, including videos and CDs, are subject to the legal deposit of published works. The deposit obligation usually falls on the place of manufacture, but in case of doubt, it falls on the publisher. Since Haug-IT ApS cannot be held responsible for whether a given production should be published in Denmark and is thus subject to the law, we therefore request our customers to inform us whether the program is subject to deposit or to take care of the deposit themselves.

Haug-IT ApS is willing to handle the practicalities of the deposit for a fee.

Sale of Goods Act

Danish legislation, including the Sale of Goods Act, applies to this agreement to the extent that the legal situation is not determined in the text of the agreement or in these terms and conditions. Any dispute regarding the interpretation of the agreement or the fulfillment and enforcement of the terms can only be brought before Danish courts in accordance with Danish jurisdiction rules.